

# SAMANTHA

## DF-004SB

sofa bed





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# Guidelines and information about the product



**BEFORE USING THE PRODUCT, READ THE ENTIRE INSTRUCTION CAREFULLY.  
KEEP THE INSTRUCTION FOR FUTURE REFERENCE.**

1. **Assembly and Safety:** Full safety and efficiency of use can be achieved only if the furniture is assembled according to the instructions. Inform users of the product about all precautions, limitations, and warnings. We are not responsible for problems or injuries caused by using the product inconsistently with this instruction.
2. **Sleeping Function Usage:** Furniture with a sleeping function, such as sofa bed or corner sofa bed, is intended primarily for occasional sleeping. Regular use of the sleeping function may accelerate wear of mechanisms and materials.
3. **Proper Use of Sleeping Mechanisms:** When using the sleeping function, follow the manufacturer's instructions to avoid damage to the mechanisms.
4. **Seating-Only Furniture:** Furniture designed solely for seating, such as armchairs or sofas without a sleeping function, is not intended for sleeping. Using them in this way may lead to faster wear of upholstery and fillings.
5. **Assembly Surface Protection:** Before beginning furniture assembly, it is essential to protect the floor to prevent damage. It is recommended to use protective films or mats to shield the surface from scratches, dirt, and mechanical damage.
6. **Maximum Load Capacity:** To ensure the safety and durability of the furniture, do not exceed the recommended load capacity provided in the instructions.
7. **Avoiding Structural Damage:** Do not sit or stand on armrests, backrests, or edges of the furniture to prevent deformation or damage to the structure.
8. **Proper Handling During Relocation:** When moving the furniture, grasp it from underneath by the structural elements. Avoid holding onto upholstery, cushions, or other soft parts to prevent deformation or tearing of the material.
9. **Placement on Even Surfaces:** Place the furniture on a flat, level surface, avoiding partial placement on carpets, which can lead to uneven load distribution and damage.
10. **Indoor Use Only:** The product is intended for indoor use. Avoid exposing the furniture to direct sunlight to prevent fabric fading and weakening of its structure.
11. **Storage Compartment Usage:** Do not store excessive amounts of items in the bedding compartments to prevent sagging or damage.
12. **Fabric Dye Transfer:** Light-colored upholstery may become permanently stained due to contact with fabrics that bleed dye, such as jeans or brightly colored clothing. Exercise caution when using such materials.
13. **Regular Cleaning and Maintenance:** To prolong the life of the furniture, regularly remove dust and dirt using a vacuum cleaner with an appropriate attachment or a soft brush. Avoid excessive rubbing and vacuuming at high power levels to prevent damage to fabric fibers. In case of stains, gently wipe the spot with a damp cloth or use a mild detergent diluted in warm water, then wipe dry.
14. **Technical Inspections:** To maintain the functionality of the furniture, regularly perform technical inspections, including tightening screws and checking the stability of the structure.
15. **Protection from Sharp Objects:** During the use of upholstered furniture, avoid contact of the upholstery with sharp objects, such as knives or scissors, as they can cause permanent damage to the material.
16. **Distance from Heat Sources:** Place upholstered furniture at least 1 meter away from heaters, fireplaces, or other heat sources to prevent material damage and structural deformation.

## Warranty conditions

1. The Guarantor assures the Buyer of a good quality and accurate functioning of the furniture within the period of 12 months of the manufacturing date.
2. On buying an assembled product The Buyer shall examine the quality and completeness of the product as well as examine the operation of the principal mechanisms and basic components.
3. Warranty Protection does not cover damages caused by inappropriate or careless transport, carriage, assembly or use nor the ones resulting from acts of God or damage as a result of which the price was reduced.  
The Buyer has an obligation to report any visible defects, mechanical damage and the quantity shortages of components and fittings for furniture sold as assembled at the time of purchase. Otherwise, Warranty Protection does not apply.
4. Any adjustments of the product performed by the Buyer will result in loss of warranty protection.
5. If the buyer moves the furniture once it has been assembled, it will result in loss of warranty protection.
6. The Guarantor accepts no liability if the product does not comply with the agreement or if the Buyer knew about this incompatibility or, assessing reasonably, should have been aware of it.
7. Any incompatibilities of the self-assembly products shall be reported to the Seller by the Buyer within fourteen days of its determination.
8. Any non-compliance or failure of the product arising within during the warranty period should be reported at the point of purchase of the product, presenting the warranty card. The Seller will address the claim within 14 days of the notification of non-compliance of the product with the contract. Failure to do so will mean the Seller found the claim justified.
9. Warranty repairs of a product that does not comply with the agreement will be performed by a representative of the Guarantor within 30 working days of the receipt of the notification of non-compliance from the point of purchase.
10. Warranty period will be extended by the time that has elapsed since the complaint to the settlement if during this period the non-compliance reported prevents the use of the product.
11. Where the product does not comply with the agreement, the Guarantor assures the Buyer that he will bring the product into conformity with the contract by performing a repair or a replacement of parts. The representative of the Guarantor decides about the manner and place of performing the repair. If the nature of the defect does not require its removal in factory conditions, the repair is carried out at the Buyer's address.
12. If the defect is not removable or its removal would or might result in loss of the quality of furniture, the settlement of the complaint may be made with the consent of the Buyer by lowering the price of the furniture in question.
13. If the defect is not removable and the Buyer does not agree for the price reduction, the settlement of the complaint may be made by replacing the product with a new one that is free from defects or by issuing a refund to the Buyer, provided the Buyer returns the product.
14. If during the replacement of a faulty product with one that is free from defects or during the agreement cancellation, apart from the faults that resulted in the exchange or the agreement cancellation, it will be noted that the quality of the product decreased due to its use beyond the standard level or due to an adjustment performed by the Buyer or if the product is returned incomplete (shortage of inexhaustible components or equipment that are indispensable in any further sale), the Buyer will be charged for the replacement or an equivalent the missing pieces.
15. The delay in the complaint settlement does not occur when a representative of the Guarantor reported to the Buyer within the agreed period with the aim of settling the complaint, but could not do so due to reasons attributable to the Buyer and thus did it on a different day, no later than within the next 30 days. If the Buyer made it impossible for the repairs to be carried out, it is believed that he resigned powers.
16. The Warranty on the goods sold does not exclude, limit or suspend the rights.  
Buyer under the Act on non-conformity.

## Complaints procedure

Should the need arise, we have a formal complaints procedure. Please be assured that your complaint will be dealt with seriously and in a professional manner. We aim to deal with complaints quickly and efficiently in the following way:

1. We will treat all complaints positively and seriously
2. We will make it as easy as possible for customers to complain
3. We will provide support for customers to complain if necessary
4. We will handle complaints quickly and effectively
5. We will keep the customer informed and involved.

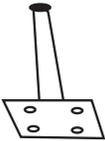
Whether you have:

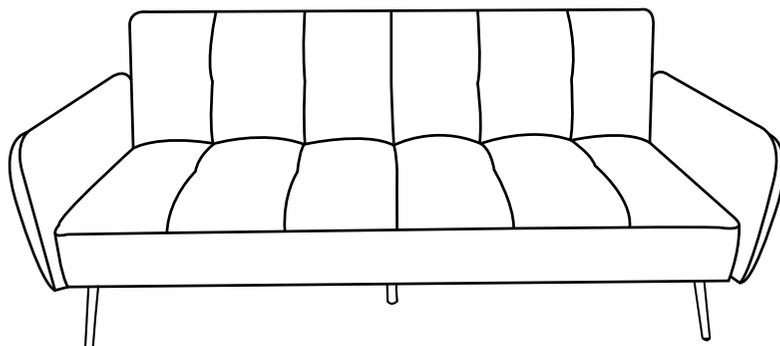
- Received a damaged product,
- Missing elements,
- Issue with assembly,
- You have a general / other complaint

If you wish to complain, please contact us through our email address [complaint@dakohome.co.uk](mailto:complaint@dakohome.co.uk)

# Assembly

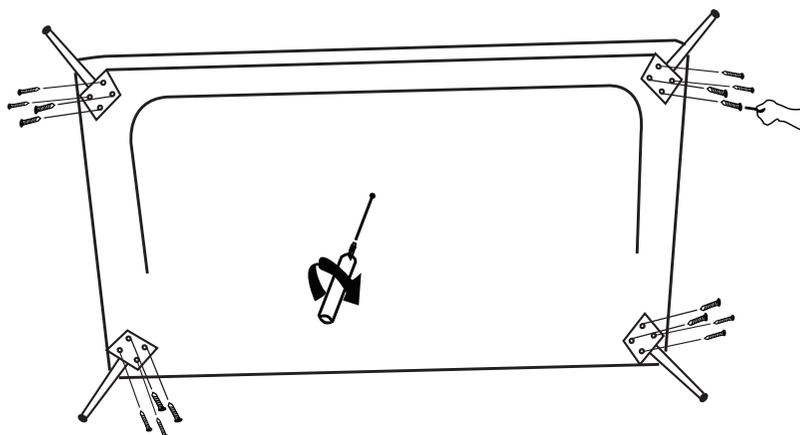
## List of parts

1	 Outside leg	× 4
2	 Middle leg	× 1
3	 Screw	× 16

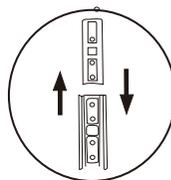
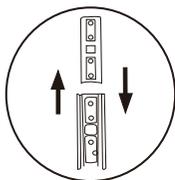
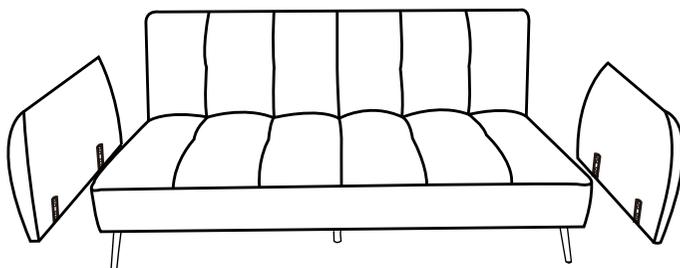


# Assembly

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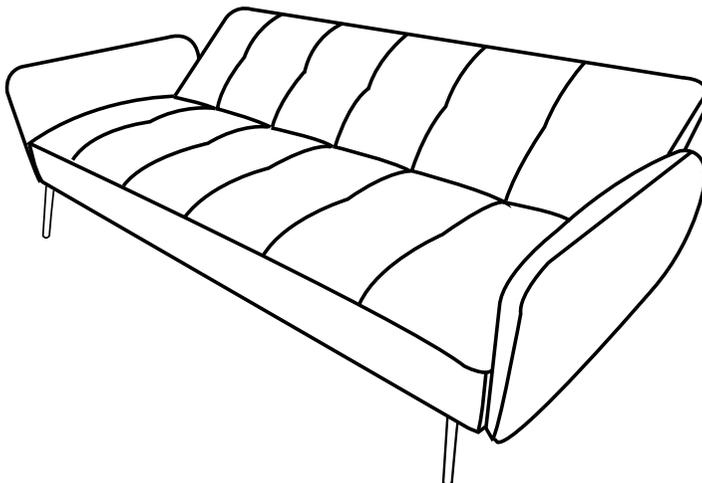


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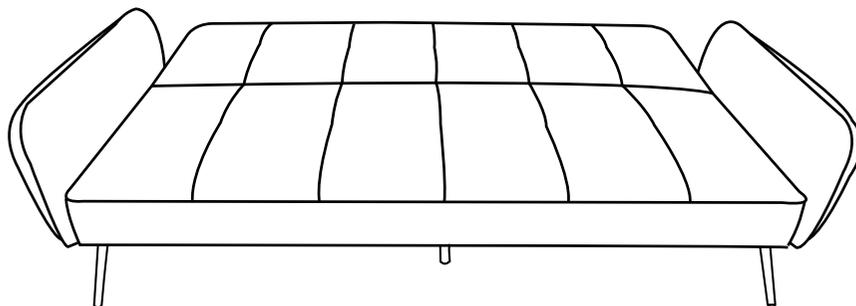


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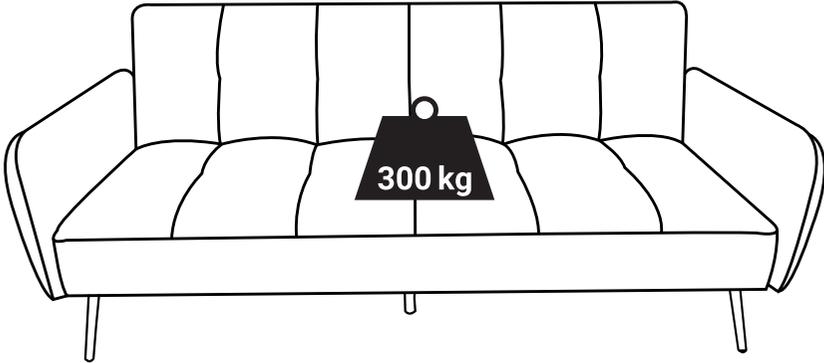
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# Maximum load





Made in China

## **DISTRIBUTION AND IMPORTER**

Dako Furniture Ltd  
Unit 6 Airfield Industrial Estate  
Shipdham  
IP25 7SD  
UK